

4.5 Analysis of data

V-Tron Electronics Corporation identifies and uses techniques for establishing, controlling and verifying process capability and product characteristics where required.

V-Tron Electronics gathers and analyzes data relating to customer satisfaction, product conformity, process capability and supplier performance.

4.6 Corrective Action

V-Tron Electronics Corporation has established a documented procedure for corrective action to identify and eliminate the causes of nonconformities to prevent recurrence.

Non-applicable requirements.

The following requirements of ISO 9001:2015 are not applicable to V-Tron Electronics' quality management system.

8.3 Design and Development: V-Tron produces product to its customers' designs and does not perform any design activities.

8.4.1b "...controls ...of ... products and services provided directly to the customer(s) by external providers on behalf of the organization": V-Tron does not request any suppliers to drop ship product to customers.